

COMPANY PROFILE

Our Aim

Equal Access Pty Ltd provides disability access consulting services throughout Australia with a passion to create a more accessible built environment and to help provide 'equal access' for all members of the community with disability.

Legislation

The current access standards have become highly complex, which includes the *Disability Discrimination Act 1992* (DDA), *Disability (Access to Premises – Buildings) Standards 2010* (Premises Standards), the *Building Code of Australia* (BCA) and a number of Australian Standards.

It is imperative for property owners, lessees, developers and designers that correct disability access advice is sought in any building project to ensure that they understand and meet their obligations under the current access standards. This is where Equal Access can help.

Our Expertise

We have provided disability access consulting services on a range of large and complex projects in the private and government sectors – residential, retail, commercial, educational, public, health, aged care, aviation, public transport and industrial.

We have a high level of understanding of the various needs of people with disability, such as mobility, hearing and vision impairments.

Our company is also registered with the National Disability Insurance Agency [NDIS] to provide home modification design.

Our Services

Our key disability access consulting services include:

- Due diligence reports to assist property owners, investors, lessees, lessors, lenders and vendors when dealing with building acquisitions, portfolio reviews, capital improvement reports and loan services
- Review of design documentation for new and refurbishment buildings and their surrounds for compliance with the current access standards

Accredited Members of Association of Consultants in Access Australia Inc. (ACAA)

- Carry out building access audits or appraisals of existing buildings to identify shortcomings against the current access standards with recommendations to achieve compliance
- Provide practical and sensible accessibility design advice, including design documentation, project management and building permit consultation
- Design and prepare mobility maps
- Product assessment for Disability Access compliance
- Assist organisations with the preparation of accessibility policy and guidelines, including Disability Action Plans
- Undertake accessibility training sessions and workshops
- Assist with the resolution of complaints lodged under the DDA and through the Australian Human Rights Commission
- Comprehensive online resources of accessibility services and products
- Design advice in egress and evacuation procedures for people with disability.
- Lift Assessments
- Luminance Contrast and Luminance Reflectance Value (LRV) testing
- Changing Places Accreditation

CUSTOMER CHARTER

Whilst Equal Access Pty Ltd is based in Notting Hill, Victoria, we consult nationally and internationally on a range of projects, including infrastructure, transport, aged care, educational and local, state and federal government assets.

We are a growing, dynamic organisation with disability access consultants who hold qualifications in access, building surveying, performance-based building and fire codes, civil engineering, risk management, occupational therapy and architectural design. Prior to specialising into the area of accessibility, our consultants have held positions in State government, local council planning/building departments and worked in various roles across the property and construction sectors.

The collective skill-set within the office, along with years of experience and expert knowledge in accessibility allows us to provide a highly specialised service to meet our clients' needs. Combined with dedicated administrative support we can deliver projects on time, on budget and to a standard exceeding other consultancies working in access.

Consultants use calibrated test equipment during each site inspection to determine levels of compliance.

Customer service plan

Equal Access Pty Ltd strives to stand out as a leading consultancy delivering sound advice and value for money. We operate under a Quality Management System that ensures consistency and quality to meet the needs of our clients.

A consultant will be appointed as the Equal Access Pty Ltd project manager to deliver the project for the client. From appointment, planning, implementation, executing and hand-over, the one person will liaise with the client. The dedicated consultant will be committed to ensure the success of the project.

All consultants are available via telephone, email and/or mobile telephone.

During the first stage of the project we will liaise directly with the client or their representative to confirm specifics of the project, including reporting format, expectations, deliverables and time frames for project hand-over.

As we commence the project we will have regular communications with the Project Manager, providing each party the opportunity to discuss progress and make any necessary adjustments.

Ultimately, we aim for total satisfaction. Our list of referees is our best performance measure, which is a testament to our commitment to delivering projects at a high quality and within project timeframes.

A project schedule will be prepared during the implementation phase. The schedule will outline key stages of the project (deemed to be project milestones). The schedule will form part of the project reporting and tracked against to ensure compliance with the agreed timeframes.

The performance measure will be that each milestone is achieved on time. As a contingency measure our organisation can commit further resources, if for any foreseeable reason a milestone has been brought forward.

Equal Access Pty Ltd has years of experience in delivery of audit programs for clients. This experience, combined with a high level of knowledge in disability access, project management, data collection, reporting tools and commonly used software packages allows us to tailor the delivery of each project to the exact needs of each client.

We can hyperlink photos within each building's report, providing greater ease of use of the completed reports by our clients. This was initially developed as a value adding exercise for a previous client, but now offered as part of all our audit programs.

Equal Access Pty Ltd are at the forefront of accessibility in Australia and recently assisted with the development of the Changing Places Victoria Information Kit, providing industry with a set of standards to provide enhanced change and sanitary facilities for adults with

disability. These are now being provided in public use buildings across Australia as best practice.

Product delivery model

Equal Access Pty Ltd has successfully managed many large audit programs for our existing client base.

Our project delivery model adopts the principles of the internationally recognised 'A Guide to the Project Management Body of Knowledge' and to ensure the success of each project.

Communication plays a critical part in the early stages of any project. A project manager will be appointed who will liaise directly with the client during all stages of the project.

Expectations, deliverables and reporting strategies are confirmed during the first phase of the project. The project manager will provide regular status reports during execution of the program. At completion of the final phase the project manager will officially hand-over the completed reports to the client.

Key Personnel

Our key staff members are accredited members of the Association of Consultants in Access Australia Inc. (ACAA) with extensive experience in disability access, building design, building surveying, occupational therapy and building certification. Certificates are available upon request.

This broad combination of expertise ensures that we can provide a clear understanding of your disability discrimination obligations, thorough assessment of the current access standards and practical building design solutions.



Bruce Bromley, Managing Director

Disability Access & Egress Consultant

Association of Consultants in Access Australia, Inc.

Accredited Membership No MN187 Assessment, Auditing & Design

Building Practitioner Registration No DP-AD 27678

Bruce has over 30 years' experience in disability access, architectural design, documentation & project management

He formed Equal Access Pty Ltd in 2006 in response to a growing recognition, that whilst businesses were being urged to respond to their obligations under the Disability Discrimination Act, that the majority of assistance available was focused almost entirely upon the needs of the individual with disability without an understanding of the impacts and practicalities for building owners, managers and consultants.

Bruce also specialises in evacuation procedures and policy for people with disability and is a sitting member of the Fire Protection Association Australia, technical and advisory committee TAC 17 for emergency workplace evacuation.

Affiliations/Qualifications

- *Accredited Member, Association of Consultants in Access Australia Inc (ACAA) MN#187*
- *Certificate of Technology Architectural Drafting*
- *Member of Australian Standards Development Committee FP-017 that develops AS 3745 Emergency Management Procedures*
- *Member – Fire Protection Association Australia. Membership #17022*
- *Member – FPA Technical & Advisory Committee TAC 17 “Emergency Planning”*
- *Registered Building Practitioner. DP-AD 27678*
- *Completed Vic Roads DDA design workshop for Road & Public Transport design.*



Karina Ces, General Manager – Equal Access Group
Association of Consultants in Access Australia Inc. (ACAA)
Associate Membership Number 432

Karina Ces is our General Manager. She has been involved in business administration for over 25 years. Karina has experience in all stages of business management in a wide range of business sectors including banking, government and medical.

Karina has completed the Certificate IV in Access Consulting to further enhance her support to our company.

Affiliations/Qualifications

- *Monash University – Bachelor of Business, Human Resources Major*
- *Australian Institute of Company Directors Course*
- *Institute of Access Training Australia – Certificate IV in Access Consulting, Disability Access Consulting Services*
- *Associate member of ACAA [Association of Consultants in Access Australia]*



Adam Buzasi, Disability Access Consultant
Association of Consultants in Access Australia, Inc. (ACAA)
Associate Membership No 537

Adam has a diverse background in building and compliance. He has worked on projects ranging from large scale commercial developments to residential dwellings and has a sound understanding and experience with the Building Act 1993, Building Regulation 2006, Premises Standard and National Construction Code (NCC) and relevant Australian Standards.

Adam has an excellent understanding of Regulatory requirements for Domestic and Commercial projects (Class 1 - 10 Buildings).

Adam is a registered building practitioner, holding licenses in both Building Inspecting and Building Surveying.

Affiliations/Qualifications

- *Advanced Diploma in Building Surveying*
- *Diploma in Building Surveying*
- *Diploma of Access Consulting*
- *Construction Industry White Card*
- *Registered LHA Design Guideline Assessor*



Kate Cowburn, Disability Access Consultant
Association of Consultants in Access Australia Inc. (ACAA)
Associate Membership No. 533

Kate is a qualified Occupational Therapist with over 5 years of experience working with people with a range of disabilities across acute and community care. After pursuing some further studies in design, she developed an interest in Inclusive and Universal Design.

Kate aims to combine her experience as an Occupational Therapist with her interest in design in order to advocate for people with disability, ensuring equal opportunities to access and participate in the built environment.

Kate is working to provide specialist access advice for building compliance without losing sight of the functional needs of people with disability.

Affiliations/ Qualifications:

- *Bachelor Occupational Therapy (Hons), Deakin University*
- *Work Safely in the Construction Industry (White Card)*
- *Diploma of Access Consulting*
- *Registered LHA Design Guideline Assessor.*



Tanisha Cowell, Disability Access Consultant
Association of Consultants in Access Australia Inc. (ACAA)
Membership No. 527

Tanisha has 4 years of direct experience working with individuals with disability, and more recent indirect experience working in disability access.

Her knowledge of the intertwined influence of the person, their environment and the activities conducted therein through occupational therapy theory and principles, allows for an in depth understanding of the importance of businesses to provide accessible built environments and adhere to their obligations under the Disability Discrimination Act.

Affiliations/Qualifications

- *Certificate III Health Services Assistance*
- *Work Safely in the Construction Industry (White Card)*
- *Bachelor Occupational Therapy (Honours)*



Mark Krause, Disability Access Consultant
Association of Consultants in Access Australia Inc. (ACAA)
Membership No. 552

Mark is a qualified architect and registered building inspector (limited) with over 34 years' experience in building and construction in Victoria. He has vast experience in management of design, documentation and contract administration of building projects including all, planning permit processes, preparation of documentation, design drawings through to preparation and administration of contracts and major subcontracts in a range of both private, commercial and government building development projects.

Mark has a sound up to date knowledge of Building Regulations (2006) and legislative requirements / Building Act (1993), BCA, Australian Standards, Local Planning schemes, Rescode and council variations to Rescode, relevant rules and guidelines, Local and council service companies.

Mark has worked with local government in both public housing and school design ensuring compliance with Australian Standards for Design and Access mobility and the Disability Discrimination Act

Affiliations/ Qualifications:

- *Bachelor of Architecture (Honors)*
- *Diploma of Building Surveying*
- *Registered Architect A.I.A*
- *Registered Building Inspector. IN-L- 41690*
- *Member of Architeam Co-operative Ltd*
- *Construction Industry White Card (formerly Red Card)*
- *Member of Archicentre*
- *Registered LHA Design Guideline Assessor.*



Paul Mulholland, Disability Access Consultant
Association of Consultants in Access Australia, Inc. (ACAA)
Membership No 589

Paul has a broad experience working in Building Surveying, specialising in commercial projects including but not limited to Telecommunications, Aged Care, Healthcare, Education, Chemical/Industrial, Commercial and Retail. Paul has a developed a sound understanding of the Building Act 1993, the Victorian Building Regulations 2006, the NCC and relevant Australian Standards. Paul has an excellent understanding of the Regulatory requirements for Commercial projects (Class 2-9).

Paul is a registered building practitioner unlimited– Building Surveying.

Affiliations/Qualifications

- *Masters of Building Surveying*
- *Post Graduate Diploma of Construction Practice*
- *Graduate Certificate of Project Management*
- *Royal Institute of Chartered Surveyors (RICS) Associate membership*
- *Australian Institute of Project Managers (AIPM) Member*
- *Australian Institute of Building Surveyors (AIBS) Member*
- *Registered Building Surveyor. BS-U 44153*
- *Accredited Building Surveyor and Auditor for the Department of Health and Human Services*
- *Work Safety in the Construction Industry (Blue Card)*

Certificate of Registration

I, Clair Wheeler delegate of the Chief Executive Officer of the National Disability Insurance Agency, certify that Equal Access Pty Ltd T/- Equal Access Pty Ltd & Evacuation Chairs Australia of Suite 15, 17-19 Miles St MULGRAVE 3170 VIC is approved as a registered provider of supports to provide the following class/classes of supports in VIC effective from 05 March 2014.

- Assistive technology specialist assessment, set up and training
- Home modification design and construction

Provider Registration Number: 88744164.

Certified by: Clair Wheeler

Delegate of Chief Executive Officer
National Disability Insurance Agency